



National Institute of Open Schooling (NIOS)

(An Autonomous Institution under Ministry of Human Resource Development (MHRD),
Deptt. of School Education & Literacy, Govt of India)
A-24/25, Sector – 62, Noida – 201309 (U.P)

TENDER NOTICE

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITIES AT NIOS, A-24/25, & A-31 SECTOR-62, NOIDA WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY WITH 1G DDoS MITIGATION BW WITH CONNECTION ON FIBER AND INTEGRATION OF THE CONNECTIVITY UPON EXISTING FORTIGATE 800 CUTM APPLIANCE, RENEWAL FOR THE SUBSCRIPTION OF THE LICENSES FOR FORTIGATE 800 C FOR ANOTHER 1 YEAR

The Secretary, National Institute of Open Schooling (NIOS) invites tender for Supply, Configuration and Installation of 100MBPS & 30MB Internet (Clean BW) Lease Line Connectivity at NIOS at A-24/25 & A-31, Sector-62, NOIDA.

Interested firms can download the tender document from the NIOS website www.nios.ac.in and from CPPP e-Procurement site <https://eprocure.gov.in>

Eligible, reputed and experienced Agencies having minimum **Five years experience** in this field may apply on the prescribed forms under two bid system (Technical Bid and Financial Bid) in separate sealed cover for both types of bid complete in all respects superscribed as and further put both the envelops in a bigger envelope “TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITY” Technical Bid/Financial Bid addressed to **The Secretary, National Institute of Open Schooling (NIOS) A-24/25, Institutional Area, Sector – 62, Noida – 201309 (U.P.)** and drop the same in the sealed tender box kept for the purpose at NIOS HQ building at Maintenance Section, Room No:204, A-24/25, Institutional Area, Sector – 62, Noida - 201309 (U.P.)

Tender documents received in incomplete shape or beyond the stipulated period (date and time) shall not be entertained under any circumstances. The NIOS reserves the right to accept or reject any or all tenders without assigning any reason thereof.

Earnest Money deposit (EMD) of Rs. 50,000/- (Rupees Fifty Thousand only) in the shape of an Account Payee Demand Draft, Fixed Deposit Receipt, Bankers Cheque or Bank Guarantee from any Commercial Bank favouring “The Secretary NIOS Payable at NOIDA, UP” must accompanied Technical Bid. The Tender without EMD shall be outrightly rejected.

IMPORTANT DATES AND TIME)

Published Date	04/07/2018 (4.00 PM)
Bid Document Download / Sale Start Date	04/07/2018 (5.00 PM)
Clarification Start date & Time	05/07/2018(10.00 AM)
Clarification Closing date & Time	24/07/2018 (4.00 PM)
Bid Submission Start Date & Time	25/07/2018 (10.00 AM)
Bid Submission End Date & Time	25/07/2018 (2.30 PM)
Bid Opening Date & Time	25/07/2018 (3.00 PM)
Tentative date & time for opening of Financial Bid of eligible Bidders	Date will be intimated by email /over phone
Validity of Bid from the date of opening of Technical Bid	90 days

Secretary, NIOS



NATIONAL INSTITUTE OF OPEN SCHOOLING
(An Autonomous organization under the MHRD, Govt. of India)
A - 24/25, Sector 62, Noida - 201309 (U.P.)

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITIES AT NIOS, A-24/25, & A-31 SECTOR-62, NOIDA WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY WITH 1G DDoS MITIGATION BW WITH CONNECTION ON FIBER AND INTEGRATION OF THE CONNECTIVITY UPON EXISTING FORTIGATE 800 CUTM APPLIANCE, RENEWAL FOR THE SUBSCRIPTION OF THE LICENSES FOR FORTIGATE 800 C FOR ANOTHER 1 YEAR

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CHAPTER-1 : INSTRUCTIONS TO BIDDERS

Sealed tenders are invited from the Internet Service Provider (ISP) for Supply, Configuration & Installation of (1:1) 100 Mbps (Primary) & 30Mb (Backup) Internet Lease Line clean Bandwidth with connection on Fiber and RF upon the locations at A24/25, A-31 Sector 62. This includes setting up of last mile connectivity, supply and installation of necessary equipment, along with Supply of (1:1) and renewal for the subscription of the Licenses for Fortigate 800 C for another 1 Year

The tender should be submitted by hand on the enclosed prescribed Proforma of Technical and Financial bids duly filled and sealed in separate envelopes, **superscribed TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITY**” and put together in a big envelop accompanied with requisite EMD of Rs. 50,000/- (Rupees Fifty Thousand only) in the shape of Bank Draft/Pay order in favour of “Secretary”, NIOS payable at NOIDA and must put in the sealed tender box meant for the purpose kept in Maintenance Section, NIOS, Room No:204, Second Floor, A 24/25, Sector-62, Noida-201309 (U.P.) on or before the last date mentioned above. Tender received through post shall not be entertained at all.

1. Sealed tenders duly completed in all respect should be addressed to:

**The Secretary
National Institute of Open Schooling
A 24/25, Institutional Area, Sector 62,
Noida-201309 (U.P.)**

2. **FIRMS MUST QUOTE RATES ONLY IN THE ENCLOSED FINANCIAL BID PROFORMA APPENDED AT ANNEXURE-‘B’.**
 3. The Tender document is not transferable and its cost is not refundable under any circumstances.
 4. The Tender will be valid for 90 days from the last date of submission of the TENDER.
 5. The Earnest Money Deposit as specified in the document must be in the shape of **Demand Draft/Pay Order only drawn in favour of “The Secretary, National Institute of Open Schooling’ payable at NOIDA.**
 6. The successful tenderer will have to deposit a bank guarantee equivalent to 10% of the total tender value towards security deposit in favour of the Secretary, NIOS for faithful performance of the contract. The successful Bidder has to sign a **Service Level Agreement (SLA) regarding the 99.5% uptime and as per NIOS Format.**
 7. Tender not on the prescribed proforma (attached) without requisite details/EMD and received after the closing date/time of tenders will be summarily rejected.
 8. The tenderer will be required to send **TWO SEPARATE ENVELOPES, FIRST ENVELOPE CONTAINING DEPOSIT OF EARNEST MONEY, TECHNICAL LITERATURE AND TECHNICAL BID SPECIFICATIONS WHEREAS THE SECOND CONTAINING THE FINANCIAL BID SHOWING RATES.**
 9. While opening the tenders, the envelopes containing Technical Bids shall be opened first and acceptance of the tender according to the specified clauses will be ascertained. On the closing date of tender, only technical bids will be opened.
 10. The Financial bid of only those firms who will qualify for the technical bid will be opened at a later stage with due information to the Tenderers.
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11. In case the tenderer(s) fails to provide the services according to the terms & conditions of the order, the amount of Security Deposit will be forfeited.
12. No tender without **Earnest Money Deposit** will be entertained and will be treated as cancelled.
13. Canvassing in any form will be viewed seriously and if any tenderer found to be resorting to such practice, the tender of such firm will be rejected.
14. Conditional quotations will not be considered and will be rejected.
15. In case, any clarification is required the tenderer may seek the same from the Computer Unit before submitting the Tender document. Any request after the last date and time for submission of bids for any clarification will not be entertained.
16. **Penalty charges per day:** If the down time is more than 30 MINUTES then penalty of Rs.500/- per HOUR and Rs.5000/- per day for failure in Internet Connectivity shall be levied on the firm. This shall be in addition to the liquidated damages which can be levied on the firm.
17. In case of any **dispute arising** out of the relation between the parties, the matter will be referred to the **Arbitrator appointed by the Chairman, NIOS whose decision will be final and binding on the parties.**
18. Secretary, National Institute of Open Schooling reserves the right to reject any or all tender(s) without assigning any reason whatsoever.

CHAPTER 2: REQUIREMENT OF TENDER

1. **100 Mbps Clean Internet Lease Line Connectivity with Last Mile connectivity on Fibre at Location i.e A 24/25 and A-31 Sector 62 NOIDA**
2. **Backup Connectivity of 30 Mbps (clean internet) only at A- 24/25 on alternate media. The Last Mile connectivity of the Backup should be different from the Last Mile Fibre Connectivity.**
3. **All the Last Mile Connectivity will be physically inspected by the appointed Committee of NIOS.**
4. **Renewal for the subscription of the Licenses for Fortigate 800 C for another 1 Year .If the ISP fails to provide the 24x7 Support, then the Original manufacturers/authorized dealers having valid License will have to provide the Support.**

CHAPTER 3 : SCOPE OF WORK

1. To cater the Internet bandwidth, NIOS Intends to hire **100 Mbps (Primary) & 30Mb (Backup) dedicated Clean Internet Lease Line Bandwidth (1:1)** Connectivity at single Physical Location through Leased Line (fully fibre optic for primary link and wireless for backup) on end- to-end basis.
 2. The tenure of the contract which should be initially for a period of one year and subsequent extension of the term for another two years (year to year basis), if the performance of the firm will be found to be satisfactory.
 3. The required bandwidth to be made available uninterrupted for 24 x 7 x 365 basis on reliable media i.e. fibre optic only for running various common network services such as Hosting website, Internet access, web mail, Database Connectivity, etc.
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4. The termination of the last mile connection is to be made on Ethernet port of the router **(to be provided by Bidder)** should be connected to the last mile termination through proper interface and the other Ethernet port should be connected to the LAN or at the firewall at above locations.
5. The 2 number of routers **(to be provided by Bidder)** should be configured for 100 Mbps & 30 Mbps clean Internet. If any ~~earthwork~~ is involved inside the premises, it should be done by the bidder only by consulting with NIOS.
6. Renewal for the subscription of the Licenses for Fortigate 800 C for another 1 Year.

SPECIFICATIONS OF ROUTER

- The make / model of router proposed should also be supporting Security features.
- The Router should support at least 100 Mbps bandwidth and scalable upto 150 Mbps for primary link and 2nd router should be scalable upto 60Mb.
- The proposed hardware should not degrade performance of the LAN/WAN link
- The router should have all necessary hardware/software to enable it to provide the requisite information to NMS for reporting.
- The Router should support IPSec.
- The router should not be End of Sale or End of Support

7. The technical requirements with terms and conditions are given below:

a. Link Bandwidth

A 100 Mbps & 30Mb clean Internet Bandwidth with Committed access rate on 1:1. 100Mb link to work as primary and 30Mb link to work as secondary. Traffic should be routed to secondary link once the primary fails. The last mile primary link will be **on Fiber with self-healing architecture, whereas backup on wireless licensed bandwidth.**

b. Last Mile connectivity

The data exchange between NIOS and ISP premises shall be over a dedicated high-speed link. The terminal equipment, for providing connectivity between NIOS and ISPs gateway, shall be ISPs responsibility. Bidder must have to provide dual last mile from their Pop to customer Place. Where primary connectivity will be on fiber and secondary connectivity on wireless on licensed bandwidth.

c. P2P Link

Service provider to provide 10Mb p2p link (Dark Fiber) between 2 Locations A-24/25 and A-31, Sector-62, Noida,U.P.

The termination of this P2P will be on NIOS owned devices. The purpose of this P2P link will be to extend the location A lan to location B.

Users sitting at location A will access internet from location B internet via this P2P Link.

8. The bidder shall provide 16 Real IP addresses for exclusive use by NIOS.
9. The bidder shall do installation & configuration of Routers, modems, Firewall (Fortigate 800 C) or any such associated Fiber- optic equipment to make the entire system working to provide sustained Internet bandwidth of not less than 100 Mbps and scalable upto a maximum of 150 Mbps.
10. Service provider should guarantee for backbone support for uptime of 99.5%.
11. Local Loop has to be through Fiber Cable, wherein optical fiber is extended right up to the customer premises
12. Network redundancy by having Ring Topology has to be built to protect the traffic from cable cuts or from any other issues.
13. Providing last mile connectivity to the Customer premises will be the responsibility of Service Provider. The Service Provider shall meet associated hardware such as modems/converters etc. and so on.
14. Complete detail of service provisioning including offered bandwidth, compression type, termination details, etc. are to be clearly stated.
15. Successful Bidder should work in close association with LAN Integrator and other vendors/service providers working for NIOS, to provide a smooth function with network.
16. The ISP should assigned one SAM (Service Assurance Manager) for the customer.
17. The ISP has to provide Software Tool/Method to measure/check the Internet Bandwidth provided by the bidder.
18. The ISP have to provide Real time online MRTG Report of usage of bandwidth.
19. Configuration, maintenance & support of security Appliance.
20. The ISP should also produce a Letter/Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance. The certificate should also have the statement that if the ISP fails to provide the onsite support then Fortinet takes the responsibility of providing the remote Support 24x7 from the TAC.

CHAPTER 4 : ELIGIBILITY REQUIREMENT

This invitation of Interest is open to all Companies having presence in India who fulfill the minimum eligibility criteria as mentioned below.

1. Should be a Company (Incorporated in India).
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2. The Annual Turnover of the Company for last three financial years should be more than 200 crore (for each financial year i.e. 2015-16, 2016-17, 2017-18).
 3. The ISP should have class A ISP license which should be currently valid.
 4. The ISP should be having positive net worth for each of the last three financial years. Company should be in profit during previous financial year i.e. 2016-17
 5. The ISP should not have been blacklisted in any of the Central or State Government departments including PSU's.
 6. The ISP should have its own cable landing station in India.
 7. The firm should be an ISO 9001:2015, 20000-1:2011 and TL 9000 certified.
 8. The bidder must have supplied DDoS Protection Services with cumulative mitigation capacity of 1-Gbps to two or more clients in India for which purchase order was issued in the preceding three financial years (i.e. last three financial years and current year), prior to the date of opening of this tender for protection of client's IT Infrastructure from DDOS attacks. The DDoS protection service should either be completed or ongoing on the date of opening of this tender.
 9. Bidder should have a minimum 5 years experience in implementing Network Security either as Security Integrator or Auditor in any Government/PSU organization which have its offices/branches at least in the National Capital Region Delhi and NOIDA with Wide Area Network, intranet and internet as well as demilitarized zone and security equipments like firewalls, IDS and IPS. Out of 5 years experience, at least 2 year experience should be in a Government or PSU organization.
 10. The bidder should have minimum 5 CISA/ CISSP/ CCSE/CCSP and Network Security related certification holders in the organization with sufficient expertise in handling Information for Security issues /appliances /Management System/Services.
 11. The ISP should have Direct peering (connectivity) with Tier 1 carriers to minimize numbers of hops and latency thereof, to international destinations. Aggregate international capacity (from international gateway in India up to international Point of Presence) of at least STM1.
 12. Licenses of wireless band to provide dual last mile from PoP if backup is on RF.
 13. The ISP should have fully resilient and self-healing network architecture, on fiber medium, for the domestic backbone up to the international gateway in India. The ISP must indicate the capacity available through the other provider networks, as well as indicate the existing SLA with all involved providers which should be complying and committing, atleast 99.5% service availability including the last mile connectivity, on a 24 x 7 x 365 basis.
 14. Average latency should not be more than 300ms up to ISP's 1st Tier 1 peering to USA.
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15. The ISP must have adequate support facility in NCR/Delhi to provide 24 x 7 x 365 customer support.
16. The ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose.
17. The ISP should have single Toll Free number/Help Desk for all the call logging and status update.
18. The ISP should have well defined capabilities and procedures to track call resolution, Progress status and provide the updates to the customer. In addition, ISP should have well defined management and technical escalation procedures.
19. The ISP must have to provide dual last mile from customer nearest pop to customer building. The primary and secondary connectivity (including the last mile) must be on Fiber.
20. The ISP should submit a Letter/Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance. The certificate should also have the statement that if the ISP fails to provide the onsite support then Fortinet takes the responsibility of providing the remote Support 24x7 from the OEM TAC.

CHAPTER 5:

SELECTION PROCESS

- (a) The Evaluation will be done on the basis of grading point and the Customer Satisfaction report.
- (b) Technical bids will be opened first on the date and time specified above in the presence of the representatives of the tenderers, if any, available only at the time of opening of the Technical Bid.
- (c) The Financial Bids of only those firms will be opened who qualify the minimum grade point of Technical Bid for which date will be fixed separately and intimated to those tenderers who will qualify in the Technical Bid.
- (d) **A gradation list will be prepared having the highest grade point on top and 5 firm from the top will qualify for Financial Bid.**

Grading sheet

Items for Technical Bid	Grade Point
Type of Firm (Proprietary/Private/Public/Govt.)	Private – 5 Public – 10 Govt. – 10
Should have Implement a Managed DDOS with ILLProject before (PO to be submitted)	1 Project:- 10 2 Project:- 20
Total Turnover	

2014-15	200crore – 10 More than 200 crore and less than 500 Crore - 20 More than 500 crore – 30
2015-16	200 crore – 10 More than 200 crore and less than 500 Crore - 20 More than 500 crore – 30
2016-17	200crore – 10 More than 200 crore and less than 500 Crore - 20 More than 500 crore – 30
Total No of Past experience as ISP and experience in implementing Network Security either as Security Integrator or Auditor	
5-10 Years	10
10-15 Years	20
More than 15 Years	30
Certified Engineers having the Experience of Working on the Network Security appliance like Router, Switch, Firewall/UTM/IPS (No of Engineers)	
5-10	10
11-20	20
More than 20	30
On roll engineers and its proof	5 – 20 staff -> 10 21- 50 staff -> 20 More than 50 - > 30
Contractual engineers and its proof	5 – 20 staff -> 10 21- 50 staff -> 20 More than 50 - > 30
Attach a copy of the Certificate of the personnel having CISA/ CISSP/ CCSE/CCSP/CCNA and Network Security related certification holders	10-20 Certified Person ->10 20-30 Certified Person -> 20 More than 30 Certified person - >30
Attach a proof of adequate support facility in NCR/Delhi to provide 24x 7 x 365 customer support including Toll Free number/Help Desk	10
Attach a copy of at least 3 work order for execution Supply Of (1:1) 10 mbps or more Internet Lease Line Connectivity With Connection On Fiber with at least 1 from Govt. and 1 from PSU	3-5 Order including atleast 1 in the Govt. or PSU -> 10 6-10 Order including atleast 2 in the Govt. or PSU -> 20 More than 20 Order including atleast 5 in the Govt. or PSU -> 30
Total Grade points Required to Qualify the Technical Bid	165

CHAPTER 6:

TECHNICAL BID

(To be sealed in a separate envelop together with EMD)

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITIES AT NIOS, A-24/25, & A-31 SECTOR-62, NOIDA WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY WITH 1G DDoS MITIGATION BW WITH CONNECTION ON FIBER AND INTEGRATION OF THE CONNECTIVITY UPON EXISTING FORTIGATE 800 CUTM APPLIANCE, RENEWAL FOR THE SUBSCRIPTION OF THE LICENSES FOR FORTIGATE 800 C FOR ANOTHER 1 YEAR

ELIGIBILITY AND PRE-QUALIFICATION REQUIREMENT

NOTE: Eligible bidders are to provide information on pre qualification essential requirement in the enclosed Technical bid format. The Financial Bids of only those firms will be opened who qualify the minimum grade point in Technical Bid for which date will be fixed separately and intimated to those tenderers who will qualify in the Technical Bid.

This Tender is open to all Companies having presence in India who fulfill the minimum eligibility criteria as mentioned below.

1. Should be a Company (Incorporated in India).
 2. The Annual Turnover of the Company for last three financial years should be more than 200crore (for each financial year i.e. 2015-16, 2016-17, 2017-18).
 3. The ISP should have class A ISP license which should be currently valid.
 4. The ISP should be having positive net worth for each of the last three financial years. Company should be in profit during previous financial year i.e. 2016-17
 5. The ISP should not have been blacklisted in any of the Central or State Government departments including PSU's.
 6. The ISP should have its own cable landing station in India.
 7. The firm should be an ISO 9001:2015, 20000-1:2011 and TL 9000 certified.
 8. The bidder must have supplied DDoS Protection Services with cumulative mitigation capacity of 1-Gbps to two or more clients in India for which purchase order was issued in the preceding three financial years (i.e. last three financial years and current year), prior to the date of opening of this tender for protection of client's IT Infrastructure from DDOS attacks. The DDoS protection service should either be completed or ongoing on the date of opening of this tender
 9. Bidder should have a minimum 5 years experience in implementing Network Security either as Security Integrator or Auditor in any Government/PSU organization which have its offices/branches at least in the National Capital Region Delhi and NOIDA with Wide
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Area Network, intranet and internet as well as demilitarized zone and security equipments like firewalls, IDS and IPS. Out of 5 years experience, at least 2 year experience should be in a Government or PSU organization.

10. The bidder should have minimum 5 CISA/ CISSP/ CCSE/CCSP and Network Security related certification holders in the organization with sufficient expertise in handling Information for Security issues /appliances /Management System/Services.
 11. The ISP should have Direct peering (connectivity) with Tier 1 carriers to minimize numbers of hops and latency thereof, to international destinations. Aggregate international capacity (from international gateway in India up to international Point of Presence) of at least STM1.
 12. Licenses of wireless band to provide dual last mile from PoP if backup is on RF.
 13. The ISP should have fully resilient and self-healing network architecture, on fiber medium, for the domestic backbone up to the international gateway in India. The ISP must indicate the capacity available through the other provider networks, as well as indicate the existing SLA with all involved providers which should be complying and committing, atleast 99.5% service availability including the last mile connectivity, on a 24 x 7 x 365 basis.
 14. Average latency should not be more than 300ms up to ISP's 1st Tier 1 peering to USA.
 15. The ISP must have adequate support facility in NCR/Delhi to provide 24 x 7 x 365 customer support.
 16. The ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose.
 17. The ISP should have single Toll Free number/Help Desk for all the call logging and status update.
 18. The ISP should have well defined capabilities and procedures to track call resolution, Progress status and provide the updates to the customer. In addition, ISP should have well defined management and technical escalation procedures.
 19. The ISP must have to provide dual last mile from customer nearest pop to customer building. The primary and secondary connectivity (including the last mile) must be on Fiber.
 20. The ISP should have a Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance. The certificate should also have the statement that if the ISP fails to provide the onsite support then Fortinet takes the responsibility of providing the remote Support 24x7 from OEM TAC.
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TECHNICAL BID PROFORMA

Items for Technical Bid	Details	To be used by NIOS
Name & Address of the Firm		
Year of Registration and Establishment		
Attach the Copy of the Certificate of IT Services, “IT Infrastructure Services Management” and “IT Information Security”, ISO Certification		
Type of Firm (Private/Public/Govt.)		
Total Turnover		
2015-16		
2016-17		
2017-18		
Total No of Past experience as ISP and experience in implementing Network Security either as security integrator or Auditor		
5-10 Years		
10-15 Years		
More than 15 Years		
Certified Network Engineers (No of Personnel)		
5-10		
11-15		
More than 15		
Certified Engineers having the Experience of Working on the Router and on the FORTIGATE 800 C SECURITY APPLIANCE (No of Personnel)		
5-10		
11-15		
More than 15		
Copy of the Income Tax Returns (Enclosed Yes/No)		
No. of on roll engineers and its proof		

No of Contractual engineers and its proof		
Attach a copy of the Certificate of the personnel having CISA/ CISSP/ CCSE/CCSP/CCNA and Network Security related certification holders (Number of Engineers)		
Attach a copy of Class A ISP license		
Attach a copy of Licenses of wireless band		
Attach a copy of the SLA		
Attach a proof of adequate support facility in NCR/Delhi to provide 24x 7x 365 customer support including Toll Free number/Help Desk		
Details of Earnest Money Deposit: (Please attach EMD Demand Draft with this Annexure- 'A') Demand Draft No. Date Drawn on Amount		
Attach a copy of at least 3 work order for execution Supply Of (1:1) 100 mbps Internet Lease Line Connectivity With Connection On Fiber with at least 1 from Govt. and 1 from PSU		
Attach the entire client list along with addresses, phone no and the contact person of the firms where the the firm is providing the Connectivity.		
Attach the Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance i.e Fortigate 800 C. The certificate should also have the statement that if the ISP fails to provide the onsite support then Fortinet takes the responsibility of providing the onsite Support 24x7.		
Acceptance of The terms and conditions as per General Terms & Conditions and Special Conditions of Contract, Technical Schedule of Requirements, Pre Qualification Requirement is acceptable/fulfilled (Yes/No)		

Place:

Date :

Signature

Name

Address with seal of the firm



CHAPTER 7:

ANNEXURE – ‘B’

FINANCIAL BID

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITIES AT NIOS, A-24/25, & A-31 SECTOR-62, NOIDA WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY WITH 1G DDoS MITIGATION BW WITH CONNECTION ON FIBER AND INTEGRATION OF THE CONNECTIVITY UPON EXISTING FORTIGATE 800 CUTM APPLIANCE, RENEWAL FOR THE SUBSCRIPTION OF THE LICENSES FOR FORTIGATE 800 C FOR ANOTHER 1 YEAR

After having gone through the terms and conditions as enlisted in the Document TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS & 30 Mb INTERNET (CLEAN BW) LEASE LINE CONNECTIVITIES AT NIOS, A-24/25, & A-31 SECTOR-62, NOIDA WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY WITH 1G DDoS MITIGATION BW WITH CONNECTION ON FIBER AND INTEGRATION OF THE CONNECTIVITY UPON EXISTING FORTIGATE 800 CUTM APPLIANCE, RENEWAL FOR THE SUBSCRIPTION OF THE LICENSES FOR FORTIGATE 800 C FOR ANOTHER 1 YEAR

We accept all the terms and conditions and quote our lowest rates for the same in the given below prescribed proforma.

The following components will be supplied, installed and configured as per the terms and conditions laid down in the document.

S.No.	Equipment Name/Make/Model	Qty	Total Amount for One Year including Tax (in Rs.)
1.	Supply & Installation of (1:1) 100 Mbps Primary Internet Lease Line Connectivity and 30 Mbps Secondary Connectivity at A-24 NIOS including the installation and configuration along with the Router upon Fiber. Also need 10 Mbps dark fibre connectivity between NIOS two offices A-24 and A-31.	1 (100 Mbps)	
2.	Renewal charges for the subscription of the Licenses for Fortigate 800 C for another 1 Year		
Total			

Total Amount in (Figures) Rs. (including the tax) _____

Total Amount in (Words) Rs. (including the tax) _____

Place:

Date:

Name & Signature with address and Seal
