

**National Institute of Open Schooling**  
**Senior Secondary Course: Introduction to Law**  
**Lesson 31: Consumer Activism**  
**Worksheet - 31**

**Note:** Write your name, enrolment numbers, AI name and subject on the first page of the answer sheet.

1. Draft a sample Complaint Petition for the supply of 'Defective Goods'.
2. Briefly discuss the Objectives and Goals of Consumers' Movement in India.
3. If you are a consumer activist, what are different tactics will you follow to deal with company/state to protect your interest?
4. List the main reasons for the origin of Consumer Movement in India.
5. Explain meaning of 'Consumer Activism' in your own words.
6. Draft a sample Complaint Petition for 'Deficient Services'.
7. Explain the significance of Consumers' Movement in India.
8. Draft a complaint petition against the supply of defective goods.
9. List the main reasons for the origin of Consumer Movement in India.
10. Explain how does the Consumer Protection Act (CPA), 1986 protect the interests of consumers?