



National Institute of Open Schooling
(Student Support Services Department)

A-24/25, Institutional Area, Sector-62,
NOIDA, U. P.

F.No.26.03/NIOS/SSS/PA

Dated: 19.06.2014

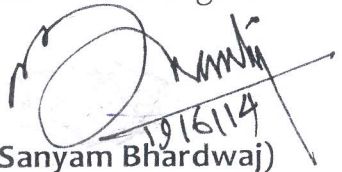
NOTIFICATION 110

The National Institute of Open Schooling is providing many 24x7 Online services with a view to provide better support services. Many

Looking into the profile of the learners and also with a view to reach un-reach, it has been decided to provide the support services in the area of I.T. through expert organisations. Accordingly, the National Institute of Open Schooling has assigned the responsibility of providing Online support services by using their centres as NIOS facilitation centres:-

1. Common Services Centres (CSC's), e-Governance Services India Limited, Government of India, Electronic Niketan, CGO Complex, Lodhi Road, New Delhi – 110003 (<http://csc.gov.in/>). Common Service Centres are known with different names in the different states (List enclosed).
2. M/s PCTI Educational Society, 2nd Floor RU Block, DDA Commercial Complex, Pitampura, Delhi – 110034. Details are available on their website - www.nios.pctilttd.com.

Both the organizations will support the youths in providing online services of NIOS. For providing online support services both the organizations will charge an amount fixed mutually (enclosed).


(Dr. Sanyam Bhardwaj)
Director(SSS)

Copy to:-

1. AD to CM for information of Chairman
2. Secretary
3. All HODs
4. All Regional Directors, Regional Centre, NIOS
5. SAP for hosting website
6. All officers upto the level of SO.

LIST OF NAMES OF COMMON SERVICE CENTRES IN DIFFERENT STATES

S. No.	State	CSC Name
1.	Andhra Pradesh	Rajiv Citizen Service Centre
2.	Andaman and Nicobar	eDweep
3.	Arunachal Pradesh	Common Services Centres (CSCs)
4.	Assam	Arunoday Kendra
5.	Bihar	Vasudha
6.	Chandigarh	Gram Sampark Centres
7.	Chhattisgarh	Grameen Choice Centres
8.	Delhi	Jeevan Centres
9.	Goa	Lok Seva Kendras
10.	Gujarat	e-Gram
11.	Haryana	e-Disha
12.	Himachal Pradesh	Lok Mitra Kendra
13.	J & K	Khidmat Centre
14.	Jharkhand	Pragya Kendra
15.	Karnataka	Nemmadi Kendra
16.	Kerala	Akshaya Centres
17.	Lakshadweep	Aashraya
18.	Madhya Pradesh	Nagrik Suvidha Kendra
19.	Maharashtra	Maha e Seva Kendra
20.	Manipur	Common Service Centres
21.	Meghalaya	Rainbow Centres
22.	Mizoram	Mizoram Online Centres (MOC)
23.	Nagaland	Nagaland One, Common Service Centre
24.	Odisha	Common Services Centre
25.	Puducherry	Common Services Centre
26.	Punjab	Gram Suvidha
27.	Rajasthan	e-Mitra
28.	Sikkim	Common Services Centre
29.	Tamil Nadu	People's Computer Centre
30.	Tripura	e-Pariseva Kendra
31.	Uttar Pradesh	Jan Seva Kendra
32.	Uttarakhand	e-Uttara
33.	West Bengal	Tathya Mitra Kendra

Rates / Charges of Common Services Centres(CSCs)/PCTIES for providing facility of ONLINE SERVICES

(A)

Cost for Student ADMISSION FORM SUBMISSION			
S.No.	Name of Service	Type of Services	Amount in Rs.
1	Application form download, registration and online form filling	Essential	10
2	Submission and print of confirmation of registration receipt and address sheet @Rs. 5/- Per page	Essential	15
3	Actual Cost for Form Submission	Essential	25
4	Service Margin		8
I	Total Cost for Online Form Submission Only (Fee collection is not included)	Essential	33
5	Payment gateway charges for course fee*	Optional	10
6	Photo attachment and signature scan @Rs. 5/- Per soft copy of photo @ Rs. 2 per scan	Optional	7
7	Actual cost for online submission	Optional	42
8	Service Margin	Optional	13
II	Total Cost for Online Submission (Including fee collection)	Optional	55
9	Photocopy of supporting Documents (4 pages) @Rs. 1/- Per page	Optional	4
10	Actual cost for offline submission	Optional	39
11	Service margin	Optional	11.7
12	Envelope and Postal Charges**	Optional	~20
III	Total Cost for Offline Submission (Including fee collection and dispatch of registration form)	Optional	71

(B)

Rates of CSC/PCTIES for EXAMINATION FORM SUBMISSION to be charged from learners			
No	Service	Type of Services	Amount in Rs.
1	Application Examination Form Download, Registration and Online Form Filling	Essential	5
2	Printing of Acknowledgement Receipt	Essential	5
	Service Margin		3
I	Total Cost for Examination for Submission and Printing of Acknowledgement Receipt only	Essential	13
3	Payment Gateway Charges for Examination Fee*	Optional	10
4	Printing of Acknowledgement Receipt @Rs. 5/- Per page	Optional	5
5	Download/ Printing of Exam Admit Card @Rs. 5/- Per page	Optional	5
	Actual Cost for Examination Form Submission		30
	Service Margin	Optional	9
II	Total Cost to the Candidate for Online Submission of Examination Form		39

* Actual examination fee to be paid to the CSC/PCTIES Operator by the candidate

** Actual postal charges to be paid by the candidate

(C)

Rates of CSC/PCTIES for Result Declaration and Printing of Marksheet to be charged from learners			
No	Service	Type of Service	Amount
1	Download of marksheet	Optional	5
2	Printing of marksheet @Rs. 5/- Per page	Optional	5
	Actual Cost for Result Declaration		10
	Service Margin		3
	Total Cost to the Candidate for Results		13

(D)

Other rates of CSC/PCTIES for NIOS Related Services to be charged from learners			
No	Service	Type of Service	Amount in Rs.
1	For any status enquiry/ application tracking	Optional	5
2	Digital photography and printing of passport size photograph	Optional	10
3	Printing of student identity card in colour @Rs. 10/- Per page	Optional	10
4	Lamination of student identity card @Rs. 10/- Per page	Optional	10
5	For any black and white printing @Rs. 5/- Per page	Optional	5
6	For any colour printing @Rs. 10/- Per page	Optional	10