Training Schedule

HOUSEKEEPING (356)

(Theory -30 hrs, Practical - 90 hrs)

Session / Day	Lesson	Theory (1 ½ hrs)	Practical (3 ½ hrs)	Self study /assignment	Learning Outcomes
DAY 1.	Housekeeping – An Introduction	 1.3 Housekeeping 1.4 Need for Housekeeping 1.5 Housekeeping – Apart from my house, where else? 1.6 Who does Housekeeping? Housekeeping Department - Housekeeper - Assistant Housekeeper - Control Desk Supervisor - Linen Desk Supervisor - Public Area Supervisor - Cloak Room Attendant - Horticulturist - Skilled Workers 1.7 Grooming Standards - For Ladies - For Men 	 Practical 1.1 Practical 1.2 Undertake group discussion on the following: Meaning and importance of Housekeeping Hierarchy in Housekeeping Department Grooming Standards for ladies and men 	 Intext Questions 1.1 Intext Questions 1.2 Terminal Exercise 1.9 Undertake a visit to the neighborhood organization to study the Hierarchy of Housekeeping Department Write a report of your observations 	 Demonstrates knowledge of the need and importance of a Housekeeping Department in an Organization Appreciates the responsibilities and activities of the personnel in the housekeeping Department. Observes the grooming standards expected of the Housekeeping Department

DAY 2.	2.Cleaning, Cleaning material and equipment	2.3 Cleaning 2.4 Dust and Dirt 2.5 Removal of Dust 2.6 Removal of Dirt 2.7 Methods of Cleaning - Sweeping - Shaking and Beating - Dusting - Mopping - Washing - Polishing 2.8 Types of Cleaning - Daily - Special Cleaning - Spring Cleaning 2.9 General order of work for Daily cleaning 2.10 General order of work for Special cleaning 2.11 General order of work for Spring cleaning	 Practical 2.1 Demonstration and practice of the following methods of cleaning: Sweeping Shaking and Beating Dusting Mopping Washing Polishing Daily Special Cleaning Spring Cleaning 	 Intext Questions 2.1 Intext Questions 2.2 Continue the practice of the following methods of cleaning: Sweeping Shaking and Beating Dusting Mopping Washing Polishing Daily Special Cleaning Spring Cleaning 	 Differentiates between Dust and Dirt Undertakes cleaning by using different methods Differentiates between Daily, Special and spring cleaning. Observes the general order of work for Daily cleaning, Special cleaning and Spring Cleaning Cleaning
DAY 3	Cleaning, Cleaning material and equipment	2.12 Cleaning Agents - Water - Detergent - Abrasives - Scouring Powders - Scouring Pastes - Toilet Cleaners - Soda and Methylated Spirit, - White Spirit and Carbon Tetrachloride - Bleaches - Polishes Oil based	 Practical 2.2 Practical 2.3 Practical 2.4 Undertake group discussion on the following: Cleaning Agents Cleaning Equipment Cleaning procedures Undertake a market survey to study the different brand and 	 Intext Questions 2.3 Practical 2.5 Practical 2.6 Undertake small group discussion with friends and family members on the following: Cleaning Agents Cleaning Equipment Cleaning procedures Assembles a Cleaning Kit for self Continue Practice of cleaning of the following: 	 Differentiates and correctly uses the following: Water Detergent Abrasives Scouring Powders Scouring Pastes Toilet Cleaners Soda and Methylated Spirit, White Spirit and Carbon Tetrachloride Bleaches Polishes

		 Water based Ammonia Vinegar and lemon 2.13 Equipment Cloth Brooms and Brushes Containers Electrical Mechanical equipments Miscellaneous 2.14 Some important cleaning processes 	costs of the Cleaning Agents available in the market • Practice of cleaning of the following: - Telephone - Mirrors and Glass Surfaces - Bath Mats – Cork, Rubber - Wash Basins - Water Closets - Making a bed - Cleaning of metals • Brass • Silver	 Telephone Mirrors and Glass Surfaces Bath Mats – Cork, Rubber Wash Basins Water Closets Making a bed Cleaning of metals Brass Silver 	 Spirit based Oil based Water based Ammonia Vinegar and lemon Follows the correct cleaning process for cleaning different surfaces.
DAY 4	3. Linen and Laundry	3.3 Linen and its importance 3.4 Linen Room 3.4.1 Essential Features of a Linen Room 3.5 Equipment used in a linen room 3.6 Functioning of a Linen Room - Storage of Linen - Distribution of linen - Exchange of Linen - Co-ordination with laundry 3.7 Laundry - Sorting - Soaking - Washing - Boiling	 Practical 3.1 Practical 3.2 Write a report of your observations pertaining to: Practical 3.1 Practical 3.2 Demonstration and practice of the following laundry processes: Sorting Soaking Washing Boiling Rinsing Bleaching Blueing and 	 Intext Questions 3.1 Intext Questions 3.2 Practical 3.3 Undertake a market survey to study the brands and cost of the following laundry agents: Soap Detergents Blue Stiffening Agents 	 Aware of the importance and role of the Linen Room in housekeeping Identifies the essential features and equipment of the linen room Undertakes the following laundry processes: Sorting Soaking Washing Boiling Rinsing Bleaching Blueing and Starching Drying Ironing Resources good quality

DAY 5	3.Linen and	- Rinsing - Bleaching - Blueing and Starching - Drying - Ironing 3.8 Laundry Agents	Starching - Drying - Ironing	Litter Operations 2.2	laundry agents like: - Soap - Detergents - Blue - Stiffening Agents • Identifies and assembles
DAT 3	Laundry	 3.9 Laundry Equipment Buckets and Tubs Bowls and Basins Washing Boards Scrubbing Brushes Boiler Washing Machine Drying Line, Racks, Pages Irons and Ironing Boards 3.9 Stain Removal Animal Stains Vegetable Stains Grease Stains Mineral Stains Dye Stains Procedure for removal of common stains.	 Practical 3.4 Demonstration and practice of identifying and the correct handling of laundry equipment Practice of identification and removal of the common stains: Grease Lipstick Nail Polish Tea/ Coffee Curry Blood Varnish and Paint Ink 	 Intext Questions 3.3 3.13 Terminal Questions Undertake small group discussion with friends and family members on the Procedure for removal of common stains: Grease Lipstick Nail Polish Tea/ Coffee Curry Blood Varnish and Paint Ink 	 Identifies and assembles the required laundry equipment Identifies and Classifies stains as: Animal Stains Vegetable Stains Grease Stains Mineral Stains Dye Stains Adopts the correct procedure in the removal of common stains.
DAY 6	PROJECT: 1 • Demonstra	ate the method of removing the following	lowing Stains when they ar	e -	

- Fresh
- Old
 - Oil, Lipstick, Nail Polish, Tea/ Coffee, Curry, Blood, Varnish and Paint, Rust, Fruit Juice, Wine, Blue Ink, Red Ink, Ball pen mark Grass, Milk, Carbon Paper, Dye, Butter, Paint/Varnish, Mildew, Ink
- Paste the completed samples of both Fresh and old stains removed in the practical file and also record the procedure adopted for the

	removal of sta	ins.			
DAY 7	4. Principles of Art	4.3 Art around us 4.4 Elements of Art - Line - Form - Texture - Colour - Pattern - Light - Space 4.5 Principles of Design - Proportion - Balance - Emphasis - Rhythm	Practical 4.1 Demonstration and practice of making and using of the elements of design: Demonstration and practice of making and using of the following Principles of design: - Proportion - Balance - Emphasis - Rhythm	 Intext Questions 4.1 Intext Questions 4.2 Sketch compositions using the different Elements and Principles of design. Paste the sketches in the practical file naming the Elements and Principles of design used in each case. 	 Appreciates the use of art to create beauty Demonstrates an awareness of the Elements and Principles of Design Creatively uses the Elements and Principles of design to create an aesthetically beautiful environment in the Organization/Premises
DAY 8	4. Principles of Art	The colour Wheel Colour Schemes Similar or Related Monochromatic Analogous Contrasting Complimentary Split Complimentary Triad Accented Neutral Factors affecting the use of colour.	Practical 4.2 Practical 4.3 • Practice making compositions of different colour schemes • Paste the compositions in the practical file with your comments for using the specific colour scheme.	 Intext Questions 4.3 4.8 Terminal Questions Practical 4.4 Paste pictures of rooms of different colour schemes in the practical file and describe each. 	 Sketches the colour wheel Uses the colour wheel for combining colours to create different colour schemes Chooses and uses colours in relation to: Activity carried out in the room Size and shape of the room Location of the room Floor and floor coverings Sex of the Person using the room The number, size and heights of the curtains and drapes.

DAY 9	PROJECT:2				
	Write a rep	port describing the colour s	would decorate the Reception Arschemes you will use - giving reas eport written in the practical file.	-	
DAY 10	5. Furniture and Furnishing	5.3 Space organization 5.4 Furniture 5.5 Wooden Furniture - Wood finishes - Wax Polish - Oil FinishFrench Polish - Nitrocellulose - Gold Catalyst - Polyester - Paints O Care and cleaning of wooden furniture 5.6 Cane Furniture Care and cleaning of Cane Furniture Care and cleaning of Cane Furniture 5.7 Metal Furniture Care and cleaning of Metal Furniture 5.8 Plastic Furniture Care and cleaning of Plastic Furniture	Undertake group discussion on the following: Space organization Furniture Wooden Furniture Wax Polish Oil FinishFrench Polish Nitrocellulose Gold Catalyst Polyester Paints Demonstration and practice of Care and cleaning of: Wooden Furniture Cane Furniture Metal Furniture Plastic Furniture	 Practical 5.1 Write a report of your observations in the practical file Intext Questions 5.1 Continue practice of Care and cleaning of: Wooden Furniture Cane Furniture Metal Furniture Plastic Furniture 	Appreciates the need to organize space for better utilization and beauty Identifies and differentiates between the following:

DAY 11	5. Furniture and Furnishing	5.9. Upholstered Furniture Care and cleaning of Upholstered Furniture 5.10 Curtains 5.11 Carpets Advantages and Disadvantages of carpets Kinds of carpets - Patterned Wilton Carpets - Plain Wilton Carpets - Oriental carpets - Tufted carpets - Adhesively Bonded carpets Care and cleaning of carpets	Undertake group discussion on the types of the following available in the market: - Upholstered Furniture - Curtains - Carpets Demonstration and practice of the following: - Care and cleaning of upholstered Furniture - Care and cleaning of carpets	•	Practical 5.2 Write a report of your observation made during the visit under Practical 5.2 Terminal Questions 5.14	 Observes suggested guidelines while purchasing of the following: Upholstered Furniture Curtains Carpets Adopts the correct procedures of care and cleaning of the following: Upholstered Furniture Curtains Carpets
DAY 12		 5.9 Flower Decoration Proportion Balance Central Interest Rhythm Repetition Variety and Contrast 5.10 Types of Flower Arrangements 5.11 Different Shapes in Flower 	Practical 6.1 Demonstration and practice of the following: - Types of Flower Arrangements - Different Shapes in Flower Arrangements - Selection and Care of Flowers	•	Intext Questions 6.1 Undertake a market survey to study the brands and costs of different Vases and Stem Holders available in the neighborhood market	 Makes flower arrangements using the following principles of art: Proportion Balance Central Interest Rhythm Repetition Variety and Contrast Differentiates between the different shapes of flower arrangements

		Arrangements 5.12 Selection and Care of Flowers 5.13 Tools used in Composing Flower Arrangements - Vases - Stem Holders			 Uses appropriate vase and stem holders for making flower arrangements Selects flowers carefully in relation to the shape and type of flower arrangement Takes appropriate care of the flowers selected for the arrangement.
DAY 13	Flower and other Decorations	Study of traditional floor decorations of different regions	 Practical 6.1 Demonstration and practice of the following Floor Decoration Styles: Alpana Rangoli – coloured powders and saw dust Rangoli – coloured flowers and leaves Kolum of Southern States Practice of creating designs for floor decoration of different areas of the premises Practice of creating designs for floor decoration of different areas of the premises in relation to the Ethnic demand Paste the sketches of designs created in the practical file for future use and reference 		 Creates designs to be used for floor decoration in relation to area and occasion Exhibits knowledge of the different materials used for floor decorations Differentiates between the following forms of floor decoration. Creates and uses design in relation to regional preference
DAY 14	7.Maintenance	Floors	• Practical 7.1	• Intext Questions 7.1	Identifies and differentiates
	of Premises	Hard FinishesGranolithic	Demonstration and practice of care and Daily	Intext Questions 7.2Continue the practice	between the following floors:

- Terrazo - Magnesite - Bitumistic - Ceramic Tiles - Resin Seamless flooring - Wood - Semi- Hard Finishes - Thermoplast ic - Vinyl - Rubber - Linoleum - Cork Cleaning and maintenance of different types of floors a. Walls - Care and cleaning of Painted surfaces - Wall Paper - Cleaning of Wall Paper	& Special Cleaning of the following: Hard Finishes Granolithic Terrazo Magnesite Bitumistic Ceramic Tiles Resin Seamless flooring Wood Semi- Hard Finishes Thermoplastic Vinyl Rubber Linoleum Cork Demonstration and practice of the Care and cleaning of following: Painted Surfaces Wall Paper	of care and Daily & Special Cleaning of the following: Hard Finishes Granolithic Terrazo Magnesite Bitumistic Ceramic Tiles Resin Seamless flooring Wood Semi- Hard Finishes Thermoplastic Vinyl Rubber Linoleum Cork Continue the practice of the Care and cleaning of following: Painted Surfaces Wall Paper	 Hard Finishes Granolithic Terrazo Magnesite Bitumistic Ceramic Tiles Resin Seamless flooring Wood Semi- Hard Finishes Thermoplastic Vinyl Rubber Linoleum Cork Painted Surfaces Wall Paper Observes the prescribed procedures of care and cleaning for the following: Hard Finishes Granolithic Terrazo Magnesite Bitumistic Ceramic Tiles Resin Seamless flooring Wood Semi- Hard Finishes Thermoplastic Vinyl Rubber Linoleum Cork Painted Surfaces Wall Paper Undertakes both daily and
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DAY 15	Maintenance of Premises	7.5 Electrical Repairs - Electric Fuse - Fans - Room Coolers - Room Heaters 7.6 Plumbing Faults - Taps - Flushing Cisterns	 Practical 7.2 Demonstration and practice of repairing the following: Electric Fuse Fans Room Coolers Room Heaters Record the procedure observed with corresponding sketches for repairing of each of the following: Electric Fuse Fans Room Coolers Room Heaters Demonstration and practice of undertaking the repairs of the following: Taps Flushing Cisterns With corresponding illustrations record the procedure adopted in the practical file 	 Intext Questions 7.3 Continue the practice of the repair of the following electrical equipment: Electric Fuse Fans Room Coolers Room Heaters Terminal Questions 7.8 Continue the practice of the repair of the following: Taps Flushing Cisterns 	 Undertakes the following repairs observing the right procedure and precautions: Electric Fuse Fans Room Coolers Room Heaters Undertakes the following repairs observing the right procedure and precautions: Taps Flushing Cisterns
DAY 16	8.Pest Control and	Preventive Measures	Demonstration and Demonstration and	• Intext Questions 8.1	Demonstrates the correct use of the following materials as:
	Eradication	a. Flies b. Cockroaches c. Mosquitoes d. Ants	practice of using the following to prevent breeding of cockroaches: - Insecticides	 Intext Questions 8.2 Undertake small Group discussion with family and friends of 	of the following materials as preventive measure against cockroaches: - Insecticides
		e. Bed Bugs	- Water Dispersal	the preventive	- Water Dispersal Powder

		-	Powder - Emulsion Concentrate - Oil Based spray - Lacquer - Dusting Powder • Undertake Group discussion of the preventive measures to be adopted for pest control. • Write a report of the outcomes of the group discussion and paste in the practical file.	measures to be adopted for the following: - Flies - Mosquitoes - Ants - Bed Bugs - Cockroaches • Visit the local market to study the brands and costs of commercially available chemical to prevent the entry of pests.	 Emulsion Concentrate Oil Based spray Lacquer Dusting Powder Takes prescribed measures to prevent the entry of the following in the premises: Flies Mosquitoes Ants Bed Bugs
DAY 17	Pest Control and Eradication	 8.8 Rats Preventive Measures Rat Proofing of Building Destruction of rats 8.9 Carpet Beetles and Moths Preventive Measures 8.10 Silver Fish Preventive Measures 8.11 Rots Preventive and Protective measures 8.12 Termites Preventive Measures 	 Undertake Group discussion of the advantages and disadvantages of the following: Rat Proofing of Building Destruction of rats by: Trapping Gassing Poisoning Discuss the Preventive measures to be adopted for the following: Carpet Beetles and Moths Silver Fish Rots Termites Write a report of the outcomes of the group discussion and paste in the practical file. 	Intext Questions 8.3 8.13 Terminal Questions Undertake small Group discussion with family and friends of the preventive measures to be adopted for the pest control.	Demonstrates the correct procedures for rat proofing of premises and the destruction of rats by the following methods:

DAY 18	9. Hygiene and Sanitation	9.3. Personal Hygiene 9.4. Environmental Hygiene 9.5. Neighborhood Hygiene	 Demonstration and practice of the different aspects of personal hygiene. Undertake Group discussion on measures to adopted for ensuring the following: Environmental Hygiene Neighborhood Hygiene 	 Intext Questions 9.1 Continue practice of ensuring personal hygiene Undertake small Group discussion with family and friends of the steps to be taken to ensure the following: Environmental Hygiene Neighborhood Hygiene 	 Attends to personal hygiene on a regular basis Adopts correct procedure to keep the following in a hygienic condition: Hair Nose Ear Mouth Teeth Hands Nail Feet Effectively ensures the following: Environmental Hygiene Neighborhood Hygiene
DAY 19.	Hygiene and Sanitation	9.6.The Building 9.7. Ventilation 9.8. Lighting 9.9 Equipment, Furniture and Fittings 9.10. Water Supply 9.11 Waste Disposal	 Undertake Group discussion on the following: Measures to be taken for keeping the building clean Steps to be taken for proper lighting and ventilation Procedures to be adopted to keep equipment, furniture and fitting clean Ensuring water supply free of suspended and dissolved impurities Correct methods of waste disposal 	 Intext Questions 9.2 Terminal Questions 9.13 Undertake small Group discussion with family and friends of the steps to be taken to ensure the following: Measures to be taken for keeping the building clean Steps to be taken for proper lighting and ventilation Procedures to be adopted to keep equipment, furniture and fitting clean 	 Ensures the following: The hygiene of the building Adequate ventilation Proper lighting Hygiene and cleanliness of the Equipment, furniture an fittings Pays attention to the water being supplied and takes steps to make it safe for use Differentiates between dissolved impurities and suspended impurities Aware of the effects of dissolved impurities and suspended impurities on the health of the person Adopts the prescribed

DAY 20	10. First Aid	10.3. What is First Aid 10.4. What to observe while giving First Aid 10.5. First Aid Box 10.6 Your Approach to situations demanding First Aid - Danger to the patient - Immediate requirement - Diagnosis - Management - Removal of	 Undertake Group discussion on the following: What to observe while giving First Aid Contents of a First Aid Box One's Approach to situations demanding First Aid Write a report of the outcomes of the group discussion and paste in the practical file 	 Ensuring water supply free of suspended and dissolved impurities Correct methods of waste disposal Intext Questions 10.1 Intext Questions 10.2 Assemble a First Aid Box for self Undertake a small Group discussion on the following: What to observe while giving First Aid Contents of a First Aid Box One's Approach to situations demanding First Aid Write a report of the outcomes of the discussion 	 procedures of waste disposal Demonstrates knowledge about what is First Aid Observes the prescribed rules of First Aid Appreciates the need to administer First Aid Assembles a well stocked First Aid Box Pays attention to the following points while administering First Aid: Danger to the patient Immediate requirement Diagnosis Management Removal of clothing
DAY 21	First Aid	clothing 10.7 Some First aid Treatments - Bleeding - Burns and Scalds - Fainting - Shock - Sprain - Fracture - Insect Bite - Object in the	Demonstration and practice of the following First Aid treatments: Bleeding Burns and Scalds Fainting Shock Sprain Fracture Insect Bite Object in the Eye	 Intext Questions 10.3 Terminal Questions 10.9 Continue practice of the First Aid treatments. 	Can administer First Aid in the following situations: - Bleeding - Burns and Scalds - Fainting - Shock - Sprain - Fracture - Insect Bite - Object in the Eye

		Eye - Object in the Ear	- Object in the Ear		- Object in the Ear				
DAY 22	11.Budgeting	11.3. What is Budgeting 11.4 Importance of Budgeting 11,5 Kinds of Budgets 11.6 How do we make a budget	 Practical 11.1 Practical 11.2 Paste the outcomes of the practical 11.1, 11.2 in the practical file 	• Intext Questions11.2 • Terminal Questions 11.8	 Defines the meaning of budget Appreciates the need and importance of a budget Lists the different types of budgets Makes the different types of budgets 				
DAY 23	Wash and finish 6 bed sheets of a Guest house. • Make a budget for this activity								
	 Sequence and explain each step you undertook to complete the washing and finishing process Write a report describing in detail the sequence and activities you undertook to complete the task Attach the budget and compare the actual cost to the estimated cost of the budget 								
DAY 24	PROJECT: 4								
	You are expecting guests from Europe during Diwali festival.								
	Make a budge	et to estimate the expenses y	ou will arrange for.						
	What changes and special arrangements you will be required to make with regard to:								
	DecorationFood								
	- Sanitation								
	- Furniture and Flooring								
	- Water - Furnishing								
	Write a report giving the preplanning you will do to make their visit memorable								