Training Schedule

Diploma in Insurance Services (456/457/458/459/460)

S. No	Sche	dule	Theory		Practical		Instructions to the trainer	Learning Outcomes
	Week	Day	Торіс	Hours	Торіс	Hours	-	
1	1	1	Recent trends in Insurance Sector• Nationalization of Life Insurance & General Insurance• Review of Insurance• Review of Insurance Business in India• Policies & measures taken by IRDA to develop Insurance Sector in India	5			 Explain the recent trends in Insurance Sector Explain the policies & measures taken by IRDA to develop Insurance Sector 	Develops intellectual knowledge on progress of nationalization of life & general insurance to liberate sector and is able to enumerate IRDA action for development of insurance sector
2	1	2	BusinessopportunitiesinInsurance Sector• Multiple CareersinInsuranceSector - Agents/InsuranceAdvisers,CorporateAgents, Brokers,Surveyors, RiskManagers, Legal	5			Acquaint the learners with career opportunities available in Insurance Sector	• Develops familiarity with the various career opportunities available in Insurance sector

			Consultants, Investigators, Recovery Agents, Medical Professionals, Actuary				
3	2	1	Forms of business organisation • Features, merits and limitations of various forms of organization- Sole Proprietorship, Partnership, Co- operative Society, Joint stock company (Private and Public)	5			 Explain the learners various forms of business organizations Enumerates various forms of organization, its formation & features and their Merits & Demerits
4	2	2	PrinciplesofManagement-•Managerial activities/principlesof management•Advantage principlesof of management	5			Describe the managerial activities and principles of management
5	3	1	BasicAccountingPrinciples•• </th <th>3</th> <th>• Illustrate how the rules of debit and credit are applied in practice</th> <th>2</th> <th> Explain Basic Accounting Principles to learners Demonstrate how the rules of debit and credit are applied in Maintains the books of accounts Prepares the annual accounts </th>	3	• Illustrate how the rules of debit and credit are applied in practice	2	 Explain Basic Accounting Principles to learners Demonstrate how the rules of debit and credit are applied in Maintains the books of accounts Prepares the annual accounts

		Basis of Accounting System		practice	
6	3 2	2 Basic Accounting Principles 2 • Classification of Accounts • Journal • Journal • Cash Book, Ledger • Final Accounts • Application of Computers and Information Technology to Accounting and Financial Management	 Maintaining Journal Ledger Posting, Balancing of Ledger Accounts Preparation of Manufacturing Account Demonstration of Profit & Loss Account Demonstration of Balance Sheet 	 Demonstrate maintaining journal, ledger posting, balancing of ledger accounts, preparation of manufacturing account Explain the profit & loss account and preparation of balance sheet 	 Maintains Journal Adopts correct method for ledger posting and balancing of ledger accounts Prepares manufacturing account Undertakes preparation of profit and loss account and balance sheet
7	4	1 Communication 5 • Formal & Informal Communication & Informal Communication 5 • Importance of Communication • Purpose of Communication • • Purpose of Communication • • • Barriers & Breakdowns in Communication • • • Improving Communication • •		 Explain the communication process to learners Demonstrate how to improve communication 	 Develops communication process to be followed in any organization Enumerates how informal communication is more important than the formal communication

8	4	2	InformationTechnology(IT)ApplicationsinInsurance• Meaning ofInformationTechnology• InsuranceRelatedApplications• PolicyManagementincludingUnderwriting	5			•	Explain the application of Information Technology Applications in Insurance	•	Enumerates the application of Information Technology in Insurance sector
9	5	1	 Risk & Insurance Risk Sources of Risk Types of Risks Handling Risk 	5			•	Explain various types of risks to learners	•	Identifies risks in life and adopts proper mechanism for their avoidance
10	5	2	IntroductiontoInsurance•Nature•NatureofInsurance•PurposeofInsurance•NeedofInsurance•HowInsurance•HowInsuranceworks•Insurance as a Security Tool	3	• Mechanism of Insurance – Calculation of Cost of an Insurance Product	2	•	Demonstratethemechanismofinsurance to learnersIllustratethecalculation of cost ofan insurance product	•	Identifies the mechanism for working of Insurance Enumerates the need of insurance Calculates the cost of an Insurance product
11	6	1	IntroductiontoInsurance• Roleof	5			•	Explain the role of Insurance in Economic	•	Explains the role of insurance in economic

			Insurance in Economic Development • History of Life Insurance • Insurance in Modern India • Life Insurance Investment			•	Development of country Make learners aware with the history of life insurance and insurance in modern India	•	development of the country Enumerates the investment pattern in life insurance
12	6	2	EssentialsofInsurance Contract••Featuresofcommercialcontract•Principlesofcontractsforinsurance	5		•	Explain the essentials of insurance contract to the learners	•	Enumerates features of commercial contract Identifies Principles of contracts for insurance
13	7	1	 Principles of Life Insurance Principle of utmost good faith Warranty Insurable Interest 	5		•	Explain various principles associated with life insurance to the customers	•	Enumerates Principles of Life Insurance Identifies facts which needs to be disclosed and which does not needs to be disclosed in insurance contract
14	7	2	Fundamentals/ PrinciplesOf General InsurancePrincipleof UtmostUtmostGood FaithMaterial FactFacts, mustwhich be	5		•	Explain various principles of General Insurance to the learners	•	Enumerates Principles of General Insurance Identifies facts which needs to be disclosed and which does not needs to be disclosed in general insurance contract

15	8	1	 disclosed Facts, which need not be disclosed Breaches of utmost good faith Principle of insurable interest Fundamentals/ Principles Of General Insurance Principle of Indemnity How is indemnity provided? Corollaries of indemnity Proximate cause 	3	 Calculation of Claim to be paid to the customer Interpretation of the term Rate-able Proportion Case Studies for identifying the need of proximate cause 	2	 Explain various principles of General Insurance to the learners Demonstrate the calculation of claim to be paid to the customer 	 Lists the breaches of utmost good faith Identifies when should insurable interest exist Calculates claim to be paid to the customer Interprets rate-able proportion Develops familiarity with the process of provisioning of indemnity
16	8	2	 Peculiarities Of Insurance Contracts Insurance and gambling Features of an insurance contract 	5			• Explain the peculiarities of Insurance contract	 Differentiates insurance with gambling Enumerates features of the insurance contract Adopts proper measure to resolve the dispute which arises in the insurance contract
17	9	1	Life Insurance Products Classification of Life Insurance Products 	3	 Calculation of Net Asset Value 	2	 Explain various life insurance products available in market Demonstrate the 	 Calculates Net Asset Value Enumerates different type of life insurance

18	9	2	 Permanent Insurance Annuities Market Linked Plans Important Concepts about Life Insurance Products 	5		calculation of NAV to learners	•	products available in market Differentiates between the insurance products based upon their peculiar features
18	9	2	 Insurance Documents Need for insurance documentation Documents needed at the stage of the proposal Documents needed during the continuance of the policy 	5	•	Illustrate the documentation procedure in Insurance	•	Complies with the guidelines needed for Insurance documentation Distinguishes between the documents needed at the proposal stage and those needed during continuance of the policy
19	10	1	 Life Insurance Underwriting Life insurance in operation - from proposal to policy Classification of risks Female life Proposal form Age proof 	5	•	Explain the underwriting procedure to learners Explain the various risks to learners	•	Identifies the various underwriting procedures Ensures points to be considered while examining a proposal
20	10	2	 Life Insurance Underwriting Selection of plan and term 	5	•	Discuss the calculation of sum assured Explain the method for right selection of plans	•	Advices customers in selection of insurance plan and appropriate term

			 Objects of insurance Sum proposed Accident benefit Mode of payment of premium Declarations Advance payment of premium 				to customersDiscuss the modes of premium payment	 Calculates sum proposed Enumerates modes of payment of premium
21	11	1	 Premium and Bonus Insurance premium Modes of payment of premium Important elements in computation of premium Risk, net/pure premium Loading Level premium Actuarial valuation Calculation of age Rider premiums Bonus 	2	 Calculation of premium Computation of extra premium Premium calculation for ULIP policies 		 Explain premium and bonuses available for customers Demonstrate the method for calculation of premium of different policies 	 Identifies important elements in computation of premium Adopts correct method for calculation of premium Computes extra premium Calculates premium for ULIPs Ensures correct actuarial valuation Enumerates different types of bonuses
22	11	2	 Policy Conditions Age proof and dating back Sub-standard age proofs Days Of Grace Revival of 	2	 Computation of paid-up value & surrender value 	3	• Explain various policy conditions to the learners	 Enumerates various conditions applicable to life insurance contract Adheres to the policy conditions procedures Ensures regulations in

23	12	1	Discontinued or Lapsed Policies Revivals Non-Forfeiture Regulation Policy Conditions Hazardous Occupation Nomination And Assignment Prohibition of Rebate Paid Up Value & Surrender Value Loan under policy	5	Explain Hazardous Occupations, Nomination And Assignment, Prohibition of Rebate, Paid Up Value & Surrender Value, Loan under policy and Claim concession to learners	 vogue Complies with the procedure for revival of discontinued or lapsed policies Identifies the hazardous occupations while insuring Differentiates between paid up value and surrender value Enumerates the procedure for availing loan under a policy
24	12	2	 Claim concession Group Insurance Group insurance vs. Individual insurance Characteristics of a 'group' Different types of groups Group gratuity scheme Group superannuation scheme 	5	• Explain different group insurance schemes available in market	• Lists different group insurance schemes available in market
25	13	1	Group Insurance Group savings linked insurance scheme Group Insurance	5	• Explain different group insurance schemes available in market	• Lists different group insurance schemes available in market

			 Scheme In Lieu of EDLI Group insurance scheme Group Leave Encashment Scheme Group mortgage redemption assurance scheme 			
26	13	2	ClaimsandSettlement• Claim settlement• Claim documents & forms• Procedure of claim settlement• Claim settlement• Claim settlement• Claim settlement• Claim settlementoptions• IRDA regulation on policyholders protection	5	 Specify documents used in claims and settlement Explain procedure of clain and settlement Discuss IRDA regulation on policyholders protection 	 Identifies documents used in claims and settlement Adheres to procedure of claim settlement Enumerates IRDA regulation on policyholders protection
27	14	1	 Fire Insurance History of fire insurance Meaning of fire insurance Features of fire insurance Procedure to insure the property under fire insurance Procedure to settle the fire insurance 	5	 Explain the features of fire insurance and procedure for insuring property under fire insurance Discuss the procedure to settle the fire insurance claim 	 Enumerates the procedure to insure the property under fire insurance Settles the fire insurance claim

28	14	2	 Practice of fire insurance in India Special policies Marine Insurance Meaning & features of marine insurance Operation of marine insurance Operation of marine insurance Procedure to insure under marine insurance Procedure of claim settlement Risk coverage Duration of cover-import/export 	5	•	Explain features of marine insurance and procedure to insure under marine insurance Discuss the procedure of claim settlement	•	Enumerates the procedure to insure under marine insurance Settles the marine insurance claim
29	15	1	 Marine Insurance Duration of cover-inland consignment Total loss Particular average General average Salvage loss Sue and labour charges Extra charges Recovery from carriers 	5	•	Explain inland transit/overseas transit Specify what is not covered under Marine insurance	•	Lists the inland transit/overseas transit Identifies what is not covered under Marine insurance
30	15	2	 Motor Insurance Types of motor policies Types of policy forms 	5	•	Explain various motor insurance policies available in market Discuss documentation	•	Enumerates types of motor policies and distinguishes types of policy forms used in

			 Exclusions in motor insurance Claims Third party claims 			for motor insuranceExplain procedure for claim settlement	 motor insurance Settles the claim under Motor insurance/Third Party Identifies what is not covered under Motor insurance
31	16	1	 Personal Accident Insurance Features of personal accident insurance Coverage's /compensation Exclusions (not covered under personal accident insurance policy) Procedure for insuring under personal accident insurance policy Claim procedure Group personal accident policy 	5		 Discuss different types of Personal Accident polices Explain procedure for settling the claim under Personal Accident insurance 	 Enumerates different types of Personal Accident polices Settles the claim under Personal Accident insurance
32	16	2	 Health Insurance Features/ coverages of health insurance policy Exclusions that the health insurance policy does not cover Procedure to be 	5		 Explain features of Health Insurance and different types of health insurance policies Specify exclusions that are not covered in insurance policy Discuss the Claim 	 methods of Health Insurance Policy Settles the claim under Health Insurance

			followed for buying health insurance policy • Conditions/			settlement procedure with learners		
			benefits of health insuranceClaim settlement					
			 procedure Types of health insurance policy 					
33	17	1	 Rural Insurance Rural policies Cattle insurance Claim procedure Sheep and goat insurance Poultry insurance Aqua culture (shrimp / prawn) insurance 	5		• Explain various rural insurance schemes	Enumerates rural policies	different
34	17	2	 Rural Insurance Sericulture (silk worm) insurance Honey bee insurance Horticulture / plantation insurance scheme Agricultural pump set policy Failed-well insurance Gramin personal accident insurance Hut insurance 	5		• Explain various rural insurance schemes	Enumerates rural policies	different

			• Farmers' package insurance						
35	18	1	 Liability insurance & documents in general insurance Various types of liability insurance Documents in general insurance 	5		•	Discuss Various types of liability insurance policies and their documentation		Identifies types of Liability Insurance Enumerates the various documents required under insurance
36	18	2	Insurance Regulatory&DevelopmentAuthority Act• Insurance regulatory development authorityauthorityact (IRDA) 1999• Duties, powers & functions authority	5		•	Explain IRDA Act and IRDA functioning	•	Enumerates IRDA Act and IRDA functioning
37	19	1	InsuranceRegulatory&DevelopmentAuthority Act• Grants from the central government• Constitution of funds• Accounts and audit• Establishment of insurance advisory 	5		•	Explain the constitution of the IRDAI Discuss the provision of accounts and audit as per IRDA Act		Enumerates the constitution of the IRDAI Lists the provision of accounts and audit as per IRDA Act

38	19	2	Regulationsissuedby IRDA•Importantterminology•Procedureofgrantingoflicensetocompanies to startinsurancebusiness•Regulationforproduct approval•Distributionchannels•Agent - issue oflicense•Corporate agent•Brokers	5	•	Discuss the procedure of getting the license of insurance from IRDA Explain procedure to get approval of insurance product from IRDA Explain procedure to appoint an insurance inter-mediatory Acquaint learners of the process of issuance of license for Agent	 of getting the license of insurance from IRDA Enumerates the procedure to get approval of insurance product from IRDA
39	20	1	Investments, Accounts & Misc Provisions Investments Procedure of investments Accounts Miscellaneous provisions	5	•	Discusshowthepremiumamountisinvested by InsurerExplainthe processExplainthe processofaccountsby InsurerofDiscussthe penaltyfornoncomplianceofprovisionof the Act	 maintenance of accounts by Insurer Enumerates the penalty for non compliance of provision of the Act
40	20	2	Rights & remediesavailable toconsumers• Protection ofpolicyholders'interests• Consumerprotection act	5	•	Explain the various rights & remedies available to consumers	• Lists the various remedies available for the Policyholders

41	21	1	 1986 Ombudsman scheme Public Liability Insurance Act 1991, And Workmen Compensation Act 1923 And Motor Vehicle Act 1988 Public Liability Act 1991 Workmen's Compensation Act 1923 The Motor Vehicle Act 1988 	5		• Explain Public Liability Insurance Act 1991, And Workmen Compensation Act 1923 And Motor Vehicle Act 1988 with learners	 Enumerates how the compensation can be claimed from the industrialist Is aware of the process by which industrialist can cover their risk through insurance Explains how the vehicle owner can protect himself to pay the compensation
42	21	2	 Laws related to marine insurance and income tax provisions related to insurance Marine insurance act, 1963 The indian ports (major ports) act, 1963 The carriers act 1865 Indian income tax act 1961 Taxation provisions for insurers, insured 	5		• Explain various laws related to marine insurance and income tax provisions related to insurance	 Lists the laws related to marine insurance Enumerates how the Transporter is responsible for the loss of goods during transit Enumerates various Income tax provisions related to Life Insurer, General Insurer, Business organization and Individuals
43	22	-	Internship with any Insurance Company		10		

44	23	-	Internship with any			10	
			Insurance Company				
45	24	-	Internship with any			10	
			Insurance Company				
		Total		193		47	
		HRS					
Total HRS				240			