Training Schedule

Secretarial Practice (326)

S. No	o Schedule		Theory		Practical		Instructions to the trainer	Learning Outcome	
	Week	Day		Topic	Hours	Topic	Hours		
1	1	1	i s	Meaning, importance, skills and duties of PA/PS	5				 Enumerates the nature and duties of Private Secretary Identifies the qualities of a Private Secretary
2	1	2	a F a	Organisation al Structure- Functional and Divisional	4	 Study of hierarchy of a public sector company Preparation of chart indicating various positions held by various officials from the top management to the lower management 	1	Provide practice through graded exercises	 Explains the process and principles of Management Identifies the Organizational Structure Identifies the hierarchical channels in Government Departments
3	2	1		Communicat on	3	• Sending email to dealer of stationery products enquiring prices of certain stationery articles	2	Provide practice through graded exercises	 Explains the meaning and importance of Communication Illustrates the various means of Communication
4	2	2		Business Correspondence	2	• Drafting Business correspondences	3	Provide practice through graded	• Recognizes various types of Business

		1	The street	2	Dlawing	2	exercises	Correspondence Describes the essentials of Effective Correspondence Differentiates between various types of Business Letters
5	3	1	• Handling Mail	2	 Planning and organizing mail handling work Handling incoming and outgoing mail Services provided by Postal Department Visit to nearby organization to find out their way of handling mail Collect and fill at least any 5 forms available in post office regarding mailing operations 	3	Provide practice through graded exercises	 Plans and organizes mail handling work Adopts the procedure of handling incoming and outgoing mail
6	3	2	Maintenance of Records	2	 Micro-filming and efiling Modern techniques of filing Filing and indexing equipments available these days Creating two folders in computer system and name them subject wise. In each of them, 10 different files may be 	3	Provide practice through graded exercises	 Understands and applies the concept of filing and its principles Explains file classification and various methods of filing Identifies the modern techniques of filing Explains about

					grouped accordingly			indexing and its role in filing system
7	4	1	• Appointment	2	• Filling entries in Appointment register for appointments of executive	3	Provide practice through graded exercises	 Enumerates the need for appointment Lists the duties of a PA/PS while making an appointment Explains the duties of a PA/PS prior to the arrival of the visitor, during the visit and after the appointment
8	4	2	• Meetings	2	 Duties of Secretary before, during and after a meeting Drafting Notices for meeting Preparing meeting Agenda to be enclosed with the notice Preparing minutes of meeting 	3	Provide practice through graded exercises	 States the rules for conducting meetings Prepares effectively for meetings(agenda, notice & minutes) Enumerates the duties of a Secretary before, during and after a meeting
9	5	1	• Travel Arrangement s	2	 Preparation of Itinerary Making travel arrangements Documentation related with overseas tour Formalities needed to make rail and air reservations Preparing resume in MS-Word as per specific 	3	Provide practice through graded exercises	 Prepares itinerary Makes arrangements for travelling in accordance with organizational policies Identifies the formalities needed to make rail and air

						specifications and taking its print out			reservations
10	5	2	•	Office Equipments	2	Practical demonstration of various office equipments	3	Provide practice through graded exercises	 Enumerates the objectives of Office mechanization Identifies various types of office equipments and machines
11	6	1	•	Basics of Computer	2	 Demonstration of basic operations of a computer system MS Word & its features Basic features of MS Excel Entering and editing data in worksheet Using mail merge 	3	Provide practice through graded exercises	 Enlists various applications of Computers Modifies a worksheet Practices use of mail merge
		Total HRS			28		27		
	Total HRS					55			